



Parent Charter

Respect for our staff

Our expectation is that our parents, carers and children will treat our staff and other parents, carers and children with courtesy and respect at all times.

Behaviours that we will not tolerate include:

- . Shouting and raised voices
- . Abusive or intimidating behaviour

Violence and the threat of violence towards our staff or others will not be tolerated and could result in a barring order to exclude an individual from entering the centre in the future. In extreme circumstances we reserve the right to contact the police and seek prosecution to the fullest extent of the law.

Your cooperation in achieving these aims is greatly appreciated.